

# can't find that certain product?

We've gone through our entire catalog once, twice, thrice.... to ensure you can find the product you need easily & quickly. We've got thousands of products & as we're sure you know, not everyone thinks alike. So be generic when you're searching our index - we've tried to generalize our Product Descriptions in the hopes to reach the masses.

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## küryakyn terms of business

### Dealers See Confidential Price List for Complete Terms of Business

#### Payment Terms:

We accept Visa, MasterCard, American Express or Discover. International customers must pay any customs charges, VAT, taxes, or other costs, in addition to the shipping charge. For customers in Indonesia or Singapore or Nigeria we require prepayment by wire transfer only.

#### Prices:

Prices are subject to change without notice. We try to avoid mid-year price changes, but reserve the right to adjust prices if our costs increase. Additionally, in the event a mistake was made in our price list or catalog, we reserve the right to bill at the prevailing prices in place at the time of shipment.

#### Freight:

Freight is F.O.B. Somerset, WI

#### Backorders:

For your convenience, backorders are tracked electronically & will be shipped automatically. If a backorder is over 90 days, we will ship, pending approval.

#### Damaged Shipments:

Should a shipment arrive in damaged cartons, sign only for the packages received & be sure to indicate that they arrived damaged. Keep the cartons & inspect the merchandise for damage or shortages. Notify us immediately if necessary.

#### Shortages/Overages:

Should you receive an order with a missing item or an extra item is included (but not invoiced), please contact our customer service department. All shortages or overages must be reported within 5 days of receipt of the goods. Please have the invoice number & the number of packages received available when you call.

#### Limited Warranty:

Küryakyn warrants that any Küryakyn products sold hereunder, shall be free of defects in materials & workmanship for a period of one (1) year from the date of purchase by the consumer excepting the following provisions:

1. Küryakyn shall have no obligation in the event the customer is unable to provide a receipt showing the date the customer purchased the product(s).
2. The product must be properly installed, maintained & operated under normal conditions.
3. Küryakyn makes no warranty, expressed or implied, with respect to any gold plated products.
4. Küryakyn shall not be liable for any consequential & incidental damages, including labor & paint, resulting from failure of a Küryakyn product, failure to deliver, delay in delivery, delivery in nonconforming condition, or for any breach of contract or duty between Küryakyn & a customer.
5. Küryakyn products are often intended for use in specific applications. Küryakyn makes no warranty if a Küryakyn product is used in applications other than intended.

6. Küryakyn electrical products are warranted for one (1) year from the date of purchase by the consumer. Components of Küryakyn products containing L.E.D.s will be warranted for defects in materials & workmanship for 3 years from the date of purchase.
7. Exhaust systems are warranted for manufacturing defects only. There is no warranty on exhaust pipes & mufflers with regard to any discoloration. Discoloration or "blueing" is caused by tuning characteristics, exhaust timing, carburetor jetting, overheating, etc. & is not caused by defective manufacturing.
8. Küryakyn makes no warranty of any kind in regard to other manufacturer's products distributed by Küryakyn. Küryakyn will pass on all warranties made by the manufacturer & where possible, will expedite the claim on behalf of the customer, but ultimately, responsibility for disposition of the warranty claim lies with the manufacturer.

#### Return Policy:

Merchandise may be returned up to one year from the date of purchase. Returns must be processed through original seller. Returned merchandise for any other reason other than warranty claims must be in like new condition & subject to a 20% restocking fee. All returns are subject to inspection for determination of full or partial credit. Any returned part that shows evidence of being used or installed contrary to manufacturer's instructions, &/or subjected to improper handling, packaging or return shipping by the customer, will not be eligible for exchange, refund or warranty consideration. All returned electrical items will be inspected & tested. If electrical item is deemed functional, no credit will be issued & item will be returned. All sales are final on discontinued or closeout merchandise.

#### Return Instructions:

Contact one of our prompt, courteous Customer Service representatives toll free at 877-370-3604. Be sure to have the following information available when you call: \_Name\_Part number(s) to be returned\_Copy of original invoice\_Reason for return

1. Obtain R.M.A. number which shall remain active & valid for 60 days. (Important: Issuance of R.M.A. does not represent an authorized credit.)
2. Carefully package merchandise to avoid damage during shipment. Depending on its condition, original packaging may not be sufficient.
3. Ship only those items for which the R.M.A. has been issued.
4. Write the R.M.A. number prominently on the outside of package.
5. Ship package freight PREPAID (C.O.D.s will not be accepted) to:

**Küryakyn**  
454 County Road W  
Somerset, WI 54025



